



Advancing careers. Advancing everyday life.

Glencore is one of the world's largest global diversified natural resource companies and a major producer and marketer of more than 60 commodities that advance everyday life. With over 150,000 employees and contractors and a strong footprint in over 35 countries in both established and emerging regions for natural resources, our marketing and industrial activities are supported by a global network of more than 50 offices.

Customer Liaison Officer

Coal Department Seoul, Korea

To support our Coal department, we are looking for a **Customer Liaison Officer** who is resilient, committed and thrives in high pressured and fast-paced working environments.

Main tasks and responsibilities

- Market Liaison: Attending customer visits and visiting production and logistics facilities
- Analysis: Perform raw material related market research and analysis
- Logistics: Facilitate arranging logistics for cargo delivery
- Business relationship: Aid to maintain business relationships and provide customer liaison services
- Documentation: Assists in documentation and paperwork between Glencore International AG and its customers
- Internal: Direct contact with traders in Switzerland who manage global trading and marketing business

The ideal candidate is

- A team player with a proactive attitude
- Efficient
- An excellent communicator
- Interested in Commodity Trading

Qualifications and requirements

- A sound educational background (Bachelor or master's degree)
- Excellent English and Korean language skills (spoken and written)

Who we are

Glencore is one of the world's largest global diversified natural resource companies and a major producer and marketer of more than 60 commodities that advance everyday life. Through a network of assets, customers and suppliers that spans the globe, we produce, process, recycle, source, market and distribute the commodities that support decarbonisation while meeting the energy needs of today.

With over 150,000 employees and contractors and a strong footprint in over 35 countries in both established and emerging regions for natural resources, our marketing and industrial activities are supported by a global network of more than 50 offices.



Glencore's customers are industrial consumers, such as those in the automotive, steel, power generation, battery manufacturing and oil sectors. We also provide financing, logistics and other services to producers and consumers of commodities.

Glencore is proud to be a member of the Voluntary Principles on Security and Human Rights and the International Council on Mining and Metals. We are an active participant in the Extractive Industries Transparency Initiative.

We will support the global effort to achieve the goals of the Paris Agreement through our efforts to decarbonise our own operational footprint. We believe that we should take a holistic approach and have considered our commitment through the lens of our global industrial emissions. Against a restated 2019 baseline, we are targeting to reduce our Scope 1, 2 and 3 industrial emissions by 15% by the end of 2026, 25% by the end of 2030, 50% by the end of 2035 and we have an ambition to achieve net zero industrial emissions by the end of 2050, subject to a supportive policy environment. For more information see our 2024-2026 Climate Action Transition Plan and the About our emissions calculation and reporting section in our 2023 Annual Report, available on our website at [glencore.com/publications](https://www.glencore.com/publications).

Note: *All applications will be subject to potential background checks. You will be informed if this will be the case. Further information about the processing of your personal data will be made available during the application process. We'll seek your explicit consent prior to processing the data.*