

## Digital Expert, Assistant Manager 모집공고

**We are a leading chemical company, with the best teams developing intelligent solutions for our customers and for a sustainable future. Our success as a company relies on the engagement of our employees. We encourage our employees to develop their strengths, and we recognize their achievements. For you, this means a wide variety of job roles, and exciting opportunities for learning and career development.**

### Main Tasks:

#### Digital Infrastructure Services

- **Coordinate local On-site activities in support of SLAs**, of internal teams and external providers, for daily infrastructure services, related to Workspace support and Network support. Is the Local contact for IS service providers.
- **Operate all local specific solutions, services and specialties installed Includes:**
  - Preparation of all requests for local solutions, VIP support, etc
  - Perform administration tasks eg. Gatekeeper approval, raising purchase requisitions, website administration.
  - Disseminate IS-related information or knowledge eg. FAQs, local-friendly manuals, roadshows, etc to promote user computing productivity.
  - **Perform the required local tasks for implementations (and rollouts) of change requests and projects**
  - **Perform resolution activities for all service, incident and problem escalations.** Works closely with the respective teams to bring about timely communication, restoration and closure. Trigger further escalations, where required.
  - **Perform data update** and maintenance such data pertaining to all locally installed IS \*assets is timely updated in the BASF global asset databases, and that usage statistics are accurately reported as required. (\*refers to all hardware, software licenses, warranties, maintenance, service agreements, etc)
  - **Support infrastructure service and solution content expert(s)** for the purpose of enhancing user support and for the designing of effective, fit-for-Korea-purpose IS infrastructure solutions and services.
  - **Support the Cyber Security on the ground topics**
  - **Support the annual Hardware Investment planning for existing "BAU" hardware in the legal entities in Korea.**

### Digitalization and Automation

- Deliver / support to deliver solutions; design and create apps and automating workflows i.e. using Low-code / No-code solutions
- Analyze and visualize data in context of an app or automated workflow
- Implement and manage apps and automated workflows
- Coordinate the stakeholders
- Support “Digital Enabler Community” activities

### Education/Qualifications required:

- University Degree or Diploma in Management Information System, Computer Science, Business Administration or related discipline.
- 5+ years of information technology experience required / Fresh Graduates with Cisco certificate can apply (대졸 신입 가능)
- Experience in supporting the delivery of information services or supporting projects in a mid-/large-sized company.
- Digital Capability e.g. Low-/No-code maker preferable
- Cisco 자격증 보유

### Competencies required:

- Good understanding of existing and emerging information technology systems.
- Good interpersonal and communication skills; with good English skills to communicate verbally and in writing(영어 상급).
- Good customer service and communication skills
- Must possess the ability to identify problems, implement corrective action efficiently and effectively, in coordination and cooperation with GDS and stakeholders

- ✓ 지원기간: ~2/8
- ✓ 고용형태: 정규
- ✓ Location: Seoul
- ✓ How to Apply: [Digital Expert, Assistant Manager \(basf.jobs\)](http://www.basf.com/kr)

## 한국 내 바스프 소개

한국바스프는 1954년 한국에 진출한 이래 모범적 역할을 수행해왔습니다. 선도적 외국 기업으로서 국내에 8개의 대규모 생산시설을 보유하고 있으며, 수원에는 바스프 아태지역 전자 소재 R&D 센터가 위치하고, 동탄, 시흥, 안산 소재 4개의 테크놀로지 센터를 운영 중입니다. 2021년 국내 고객 대상 총 매출액은 약 18억유로(약 2조 4000억원)를 기록했으며, 2021년 10월 말 기준 약 1,400여 명의 임직원이 국내에서 근무 중입니다.

## 바스프 그룹 소개

BASF는 지속 가능한 미래를 위한 화학 제품을 만드는 기업으로, 경제적 성공과 환경 보호, 사회적 책임을 함께 추구합니다.

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